

Lee Waters AC/AM  
Dirprwy Weinidog yr Economi a Thrafnidiaeth  
Deputy Minister for Economy and Transport



Llywodraeth Cymru  
Welsh Government

Eich cyf/Your ref P-05-793  
Ein cyf/Our ref LW/05205/19

Janet Finch-Saunders AM  
Chair - Petitions committee  
National Assembly for Wales

Government.Committee.Business@gov.wales

20 March 2019

Dear Janet,

Thank you for your letter of 1 March regarding Petition P-05-793 and the availability of superfast broadband to Llangenny village.

I am sorry to hear that the residents of Llangenny are still without access to a fast, reliable broadband connection.

Whilst it is difficult to give an accurate update on connectivity without a specific postal address my officials have checked the following postcodes with BT (please let me know if there are any further postcode areas to be considered):

NP8 1EY  
NP8 1HE  
NP8 1TB  
NP8 1HF  
NP8 1HD  
NP8 1EU  
NP8 1HA  
NP8 1HB  
NP8 1TD

BT has confirmed the above postcode areas are not scheduled to be connected under the successor programme. Openreach has determined which premises they can cover under this project based on multiple factors including value for public money, deliverable broadband speeds and delivery timeframes.

Canolfan Cyswllt Cyntaf / First Point of Contact Centre:  
0300 0604400

Bae Caerdydd • Cardiff Bay  
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CF99 1NA

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

Fibre is not the only answer to faster broadband speeds. In order to reach those premises currently unable to access fast broadband, a range of interventions are needed. These interventions are based on delivering a step change in speeds rather than focussing on particular technologies.

We are continuing to make the case for ongoing investment in digital infrastructure in Wales. This includes encouraging private sector operators to expand their own networks in addition to public sector interventions. Where we cannot provide fibre through large scale, publicly funded roll-outs, we are committed to providing support to individuals, businesses and communities to help them access the broadband speeds they need through other means.

There are a number of ways for Llangenny residents to get faster broadband to their premises. To get faster broadband now, the options are:

- Our [Access Broadband Cymru](#) scheme which provides grants to fund (or part-fund) the installation costs of new broadband connections for homes and businesses in Wales (it does not include monthly rental costs). New connections through this scheme must deliver a step change in speed - with at least double current download speeds. The amount of funding received is dependent on the speed of the new connection. For further information, please contact 0300 025 8887 or [broadband@gov.wales](mailto:broadband@gov.wales)
- If you have a business, support is available to connect you to an [ultrafast service](#). The business focused UCV Scheme is also available for businesses wishing to upgrade an existing connection to an ultrafast service (100+Mbps downstream, 30+Mbps upstream). The scheme provides up to £10,000 to fund (or part-fund) the installation costs of new ultrafast connections but does not include monthly rental costs. For further information, please contact 0300 025 8887 or [broadband@gov.wales](mailto:broadband@gov.wales)
- Support is also available from the UK Government's Gigabit Broadband Voucher Scheme. Gigabit vouchers can be used by small businesses and the local communities surrounding them to contribute to the installation cost of a gigabit capable connection. Businesses can claim up to £2,500 against the cost of connection either individually or as part of a group project. Residents can benefit from the scheme with a voucher worth £500 as part of a group project. Further information is available at <https://gigabitvoucher.culture.gov.uk/>
- Community Fibre Partnerships (CFPs) - A CFP is where Openreach work with a local group representing two or more premises to bring superfast, or ultrafast, to an area. Where possible they bring together funding from local authorities, [Government voucher schemes](#) and other [grants](#) to help make things affordable. Further information is available at <https://communityfibre.openreach.co.uk/>
- Residents can also check the [other services](#) available; they may be able to receive standard broadband, cable broadband or wireless broadband. Please follow the link for further information

<https://www.ofcom.org.uk/phones-telecoms-and-internet/advice-for-consumers/advice/ofcom-checker>

If residents have any difficulty getting advice from the grants team, or if they would like further advice on working with their neighbours to access the Community Fibre Partnerships fund, please let me know and my officials will be happy to try and assist.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Lee'.

**Lee Waters AC/AM**

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